1. General information – scope of application

1.1. Our purchasing conditions apply exclusively. We do not recognise any conditions of suppliers which conflict with them or differ from our purchasing conditions unless we have expressly agreed to their validity in writing. Our purchasing conditions apply even if we accept the supplier's delivery without reservation whilst aware of conflicting or differing conditions of the supplier.

1.2. All agreements reached between us and the supplier for the purpose of executing this contract must be laid down in writing in this contract. Verbal agreements are only valid if they are confirmed in writing by us.

1.3. Our purchasing conditions apply to all future business transactions with the supplier.

2. Offer – offer documents

2.1. Offers from suppliers are considered binding; they must be prepared in full and comprehensively. The supplier must learn about the local conditions and norms accurately. If an additional expense that becomes necessary after additional orders has not been determined or approved under the basic order but must be fixed and negotiated separately.

2.2. Any additional expense that becomes necessary after additional orders has not been determined or approved under the basic order but must be fixed and negotiated separately.

2.3. The supplier is obliged to refer to us alternatives that are more cost-efficient, innovative or more appropriate from a technical perspective.

2.4. We reserve the property rights and the copyrights in respect to illustrations, drawings, calculations, designs, samples and other documents. They may not be made accessible to third parties without our express written consent. They must be used exclusively for production purposes based on our order. They must be returned to us after processing the order without being asked. They must be kept confidential from third parties.

The confidentiality obligation applies even after this contract has been executed. It expires if and when the production knowledge contained in the illustrations, drawings, calculations and other documents provided has become general knowhow.

2.5. All rights of use and economic rights with regard to documents provided to us by the supplier are transferred to us.

3. Order and order confirmation; contractual obligations

3.1. The supplier is obliged to confirm our order in writing within a period of five days, or to deliver it (acceptance) without reservation in particular by dispatching the goods.

3.2. Orders and agreements are only binding if they are issued or confirmed by Procurement in writing. Services for which a written order is not issued or confirmed by us and do not bind us and will not be paid for even if such services are provided at the request of our staff. Subsequent agreements must be confirmed in writing by the supplier in order to be binding. The execution of the order is deemed to constitute the supplier's acceptance of these purchasing conditions. The supplier vouches for the purchaser's adherence to all contractual obligations.

3.3. The supplier bears the procurement risk for its services unless otherwise agreed in individual cases.

3.4. The supplier is not entitled to have the services for which it is responsible carried out by a third party (e.g. a sub-contractor) without our prior written consent. The supplier is responsible for the behaviour of third parties should any be used.

4. Prices

4.1. The price stated in the order is binding. If no deviating written agreement exists, the price covers free delivery to the delivery address specified by us, including packaging and any ready-to-use installation. The supplier must remove the packaging material at our request.

4.2. This price covers all the services and ancillary services which are part of the ready-for-sale performance of the entire service specified in the contract in accordance with the following documents and drawings or the supplier's catalogue. Likewise covered are all surcharges, taxes and fees with the exception of sales tax.

4.3. Official weighing is standard practice for prices by weight in the absence of our own weighing arrangements.

5. Confidentiality

The supplier is obliged to maintain confidentiality with regard to all information of which it becomes aware in the context of the business relationship. The supplier is obliged to sign a separate confidentiality agreement at our request.

6. Invoices

6.1. Invoices must not be enclosed with the goods but be sent separately by post and include the order number.

6.2. The purchase order reference as well as the number of each individual item must be specified in the invoice. Invoices are not payable if this information is missing. Incomplete copies must be marked as duplicates.

6.3. VAT must be indicated separately.

7. Payments

7.1. Unless otherwise agreed, payments are made

- within 14 days with a 2% discount
- or within 60 days without discount.

7.2. The payment period begins as soon as the delivery or service is completed and a correctly issued invoice has been received. Where the supplier has to provide material tests, inspection reports, quality documents or other documents, the completeness of the delivery and service also requires receipt of these documents. A discount is also permissible if the purchaser offsets the payment against any defective payments of a reasonable amount due to defects. The payment period begins after all defects have been removed.

7.3. We do not owe any interest on arrears. The default interest for our delay amounts to an annual percentage rate above the base interest rate. Statutory provisions apply in the event of a delay on our part with the deviation, where appropriate, that a written warning from the seller is required in each case.

In the case of our non-delivery, the payment is made in time if our transfer order is received by our bank before the payment deadline; we are not responsible for delays by the banks involved in the payment process.

7.4. Neither payment for commissioning constitute acknowledgement that deliveries and services are as stipulated in the contract.

7.5. We are entitled to offset or withhold payment to the extent permissible by law.

7.6. The supplier has a right to set-off or retention only on account of legally established or undisputed counterclaims.

7.7. Payment by instalments is subject to the provisions in Section 8.5 only after receipt of the complete delivery.

8. Delivery time

8.1. The delivery time specified in the order as well as all other dates specified by the supplier are binding.

8.2. The timeliness of deliveries depends on the receipt by the receiving location specified by us as well as of services depends on their acceptance.

8.3. The supplier undertakes to inform us immediately in writing if circumstances occur which prevent us from fulfilling this contract. The indicated delivery date cannot be adhered to.

8.4. If the supplier is in default, we may – in addition to further legal claims – claim a flat-rate compensation for the damage incurred by us due to the delay in the amount of 1% of the net price per full calendar week but no more than 5% of the net price of the goods delivered late. We reserve the right to prove that we incurred greater damages. The supplier has the right to prove in evidence that we incurred no or considerably lower damage.

8.5. Early deliveries, deliveries outside the hours indicated by us for receiving goods as well as partial or multiple deliveries, early deliveries without prior consent. Statutory provisions apply in the event of a delay in acceptance. However, the supplier must then expressly offer us its service even when a specific or identifiable calendar time is agreed for any activity or involvement on our side (such as the provision of material). If we find ourselves in default of acceptance, the seller may claim the reimbursement of additional expenses in accordance with statutory provisions (Section 331 of the German Civil Code). If the contract relates to a unique item made by the supplier (custom made), the supplier is only entitled to further-reaching rights if we committed ourselves to cooperate in the contract or we are responsible for the delay.

9. Delivery control

We may check the materials, manufacturing processes and other work performed to provide the contractual service both during manufacturing and up to the delivery. If the inspection is not allowed without an important reason being given, we are entitled to withdraw from the contract without the supplier being able to claim compensation for damages. We may refuse payment for the service rendered by the supplier up to the date of the withdrawal if the acceptance of this partial performance is of no interest to us. The same applies if the inspection reveals defects or deviations from the contractual agreements. Instead of withdrawal, we are also entitled to request the immediate performance of the contract. We may at any time request a report on the goods ordered by us, especially in relation to the manufacturing progress. This right of control does not affect the supplier’s obligations, particularly in terms of the warranty and liability.

10. Transfer of risk and shipping

10.1. Delivery must be free, unless otherwise agreed in writing.

10.2. For deliveries which include packaging or assembly and for services, the risk is transferred upon acceptance; for delivery without installation or assembly, upon receipt by the receiving location specified by us.

10.3. All shipments must include a packing slip or a delivery note with details of the contents as well as all other references. Otherwise, we are not responsible for any processing delays. Partial or remaining deliveries must be identified as such. In addition, dispatch notes must be sent to the procurement department as well as to the delivery address specified on the day of dispatch.

10.4. The supplier must take out transport insurance. For shipping orders with carriers, it must be noted that haulage, logistics and storage (HLS) indemnity insurance need not be taken out because the purchaser is considered a sailor customer according to Section 291 of the General German Freight Forwarders’ Terms and Conditions (ADSp). For the transportation of heavy goods, the HLS liability and heavy-goods liability insurance must be taken out by the freight forwarders or crane companies on its behalf.

11. Securities

The supplier must obtain performance or warranty guarantees in our favour as well as, in the case of advance payments, advance payment guarantees.

12. Safety and accident prevention regulations

12.1. Deliveries and services must correspond to the legal and safety regulations that apply for us as well as any required permits and approvals.

In addition, the following regulations, where applicable, must be observed:

- the Product Safety Act, ProdStG,
- the Industrial Safety Regulation,
- the accident prevention regulations of professional trade associations,
- VDE regulations (in particular DIN VDE 0100, DIN EN 60079-14, VDE 0165, DIN EN 60079-27 VDE 0170-27 and DIN VDE 0170/171-13 VDE 1070-13) if quality requirements are based on ISO, DIN or VDE. It must also be observed in addition to the specifications, drawings and other information in the order and, if necessary, checked by the supplier and approved documentation provided.

12.2. Modifications of the above provisions due to changes and adjustments must
be independently considered by the supplier until the risk has been transferred.

12.3. Upon acceptance of the order, the contractor also undertakes to observe the following European regulations:
- the EU Electromagnetic Compatibility Directive, the EU Machinery Directive 2006/42/EC of 17 May 2006,
- other applicable EU directives (e.g. the PED and ATEX Directives),
- all harmonised European standards applicable to the machinery ordered.

In the absence of harmonised European standards, for the ordered machinery or equipment, the contractor undertakes to observe the German standards and technical specifications. If there is no deviation from the harmonised European standards or German standards and technical specifications in justified cases, the achievement of the same level of safety must be demonstrated and documented by other means.

The obligation implies that:
- a CE marking is placed on a ready-to-use machine (system or component),
- an EU declaration of conformity in German is included for a machine with a CE marking in accordance with Annex II A to EU Machinery Directive 2006/42/EC,
- a declaration of incorporation and assembly instructions are added to an incomplete machine in accordance with Annex B to EU Machinery Directive 2006/42/EC and DIN EN ISO 12100:2011 in German (including the noise, emissions and vibrations parameters).
- technical documentation is kept ready in accordance with Annex VII to EU Machinery Directive 2006/42/EC. The following components of the technical documentation are included in the scope of delivery of the machine (e.g. risk assessment, drawing of protective devices, and circuit diagrams).

These commitments are an integral part of the contract. If they are not fulfilled, this will be deemed a culpable breach of the supplier’s duty. We reserve the right to claim damages due to ensuing consequences (e.g. delay in delivery and any financial damages).

13. Environmental and quality assurance agreement
13.1. The company of the supplier must comply with the recognised quality and environmental management systems, in particular DIN EN ISO 9001 and DIN-EN ISO 14001. The supplier will provide the certification at our request.
13.2. We reserve the right to audit the supplier’s production.
13.3. In cases of doubt regarding the existence of a functioning environmental and quality management system, we retain the right to only obtain products and services from the supplier’s certified delivery locations.
13.4. The CE marking must be clearly visible and the declaration of conformity included in the delivery.

14. Packaging
The delivery item must comply with the material specifications determined by the purchase order as well as with the DIN/VDE and similar regulations. Hazardous substances must be packed and identified according to the applicable laws; the corresponding safety data sheets must be provided. Dangerous goods must also be packed and marked according to the applicable laws; the classification of dangerous goods or, where applicable, “no dangerous goods” must be indicated on the delivery note. Only packaging materials from environment-friendly materials is permitted. Packaging materials must be produced without CFC, be chlorine-free, chemically inert, groundwater-neutral and non-toxic when burned. The packaging materials must be marked with recognisable recycling symbols, such as the RESY symbol, or substance symbols, such as PE. The supplier is obliged to dispose of its waste, packaging, etc., independently and free of charge for the receiver and purchaser. If the supplier does not comply with this agreement, the disposal will be carried out at the supplier’s expense without further notice.

15. Construction services
In the case of commissioning, the purchaser must be voluntarily provided with a certificate of exemption in accordance with the first sentence of the second paragraph of Section 48 of the German Building Code. If the supplier stops or delays the construction services on the premises or a construction site of the purchaser may only be carried out if the supplier has confirmed in writing the receipt of the information sheet for contractors.

16. Warranties
16.1. The acceptance of goods is subject to an examination for defects, particularly in relation to accuracy and completeness. We undertake to inspect the goods within a reasonable period of time for any quality and quantity defects. The complaint is timely if it is sent by us within a period of five working days calculated from the receipt of the goods or, in the case of hidden defects, from the time of discovery. The date of the complaint is decisive. Other than for obvious defects, the supplier waives the objection to the late notification of defects in accordance with Sections 377 and 381(2) of the German Commercial Code (HGB). If a defect is discovered during the inspection, the supplier bears the costs of the goods inspection regardless of the assertion of other claims.

16.2. We are entitled to all statutory warranty claims and warranty rights. Regardless of this, we are entitled to demand corrective action or a replacement for the defective item at our discretion. In this case, the supplier is obliged to bear all the costs required for the purpose of rectifying the defect or for replacement deliveries. We expressly reserve the right to claim damages, in particular to claim damages instead of the service.

16.3. The warranty period is 36 months calculated from the transfer of risk unless otherwise agreed in the order. For newly delivered, newly supplied or repaired parts, the period starts again unless the supplier removes the defect expressly as a gesture of goodwill.

16.4. Repairs may be performed without notice at the expense of the supplier if the delivery is made after the original deadline for immediate rectification in order to avoid a delay of our own or another emergency.

16.5. Faults in a delivery or service entitle us to withdraw from all contractual relations with the supplier that involve the regular delivery of goods or the regular provision of services or work or if there is a legitimate fear that errors or defects will result in expenses with regard to other deliveries or services. This does not apply if the supplier can demonstrate that errors of this nature need no longer be feared.

16.6. If the supplier or the customer for a service or product is entitled to guarantees (within the meaning of “Garanten”).

16.7. The supplier undertakes to keep spare parts available for the goods for a period of 5 years after the original delivery date if the condition of the goods in the warranty period allows this.

16.8. The supplier releases us from any existing claims by third parties in the event of defects of title.

16.9. Withdrawal and termination rights
16.9.1. In addition to the statutory withdrawal and termination rights, we are entitled to withdraw from or cancel the contract with immediate effect if the supplier has stopped supplying its customers; a significant deterioration of the financial situation of the supplier occurs or is likely to occur, thereby jeopardising the fulfilment of a delivery obligation to us; the supplier is in excessive debt or insolvent, or if the supplier requests the opening of insolvent proceedings over its assets or a similar procedure to settle debts; or the supplier suspends its payments.

16.9.2. If the supplier is only partially able to perform its services, we will only be entitled to withdraw from the whole contract if we have no interest in the partial service.

16.9.3. In the case of the above contractual withdrawal or termination rights, we withdraw from or terminate the contract, the supplier must reimburse us for the resulting damage unless it is not responsible for the emergence of the withdrawal or termination rights.

16.10. Formal acceptance
16.10.1. The supplier’s performance of work is only formally accepted after full completion. This also applies to the acceptance of subsequent work following a complaint.

16.10.2. Partial services or other visible or accessible by the time of acceptance must be checked immediately after their completion and reported to the purchaser in writing. A written record must be made of this. Such checks and reports do not constitute partial acceptance. A reversal of the burden of proof is not associated with this arrangement.

17. Product liability – indemnity – liability insurance
17.1. If a product, which the supplier produces as a product defect, is obliged to indemnify us from claims for damages by third parties on first request as the cause lies within the supplier’s sphere of control and organisation and it is liable with respect to other things processed at that time.

17.2. In the context of its liability for cases of damages within the meaning of Section 17.1, the supplier is also obliged to reimburse any expenses in accordance with Sections 823 and 823b of the German Civil Code (BGB) arising from or in connection with a recall operation instigated by us. Where feasible and reasonable, we will inform the supplier about the content and scope of the recall measures to be implemented and give it the opportunity to comment. This does not affect any other legal claims.

17.3. The supplier undertakes to take out product liability insurance with an assured sum of five million euros per person and per accident with regard to property damage – lump sum – and to demonstrate this at our request. If we are entitled to any further claims, these remain unaffected.

18. Property rights
18.1. The supplier guarantees that no third-party rights are violated within Germany in connection with its delivery.

18.2. If a supplier is liable for any damage caused to us, the supplier is obliged to indemnify us from these claims on first written request. We are not entitled to enter into any agreements with third parties without the supplier’s consent, particularly to conclude a settlement.

18.3. The supplier’s indemnification obligation refers to any necessary expenses incurred by us as a result of, or in connection with, a third-party claim.

19. Retention of title – provision
19.1. We reserve the title to any parts we provide to the supplier. Such items must – as long as they are not processed – be stored separately at the expense of the supplier, identified as belonging to the purchaser, and insured at an appropriate extent against destruction and loss. The processing or transformation of the items is permissible only for obvious defects. If other goods with obvious defects, the supplier waives the objection to the late notification of defects in accordance with Sections 377 and 381(2) of the German Commercial Code (HGB). If a defect is discovered during the inspection, the supplier bears the costs of the goods inspection regardless of the assertion of other claims.

19.2. If the item provided by us is inseparably mixed with other items not belonging to us then we acquire joint ownership of the new item at the ratio of the value of our item (purchase price + VAT) to the other items at the time at which the items are intermixed. If the mixing is done
in a way that the supplier’s item can be regarded as the main item, it is agreed that the supplier assigns proportional joint ownership to us. The supplier maintains sole or joint ownership for the payment of the purchase price in individual cases, the retention of title of the supplier expires upon payment of the purchase price for the delivered goods at the latest. We also remain authorised in the ordinary course of business before the payment of the purchase price to resell the goods under advance assignment of the resulting claim (alternative application of the simple retention of title extended to the resale). This therefore excludes all other forms of retention of title, especially expanded, transferred and extended to further processing.

19.4. Where a real ownership and intellectual property rights to illustrations, drawings, calculations, plans, executive statements, product descriptions and other documents. Such documents must be used exclusively for confided to third parties, even after termination of the contract. The confidentiality obligation is void if and invalid, if knowledge contained in the documents provided has become generally known.

20. Long-term supplier’s declarations

The supplier will in principle only provide products from the European Union as well as from countries with preferential agreements in place, and will provide long-term supplier’s declarations at our request in relation to the product or group of products. Should a supplier fail to provide a declaration as requested by us, it undertakes to inform us of this immediately after receiving our order.

21. e-procurement

The supplier undertakes to handle orders with us that are generated by automatic electronic ordering systems.

22. Force majeure

Where the parties are prevented from meeting their deadlines due to a force majeure, the deadlines are extended by the duration of the hindrance plus a reasonable lead time. Only war and natural catastrophes are considered force majeure.

23. Supplier Qualification; Audit

23.1. All suppliers are required to sign our “guidelines for contractors” prior to start a working relationship.

23.2. Suppliers delivering goods and services classified as “critical” by the client are to be qualified by the supplier to transfer ownership.

23.3. The purchaser reserves the right to audit the supplier even without prior notice within ordinary business hours.

24. Corporate social responsibility (CSR)

24.1. Code of conduct for suppliers

The code of conduct for suppliers is published on our website: the German version can be found at http://www.airliquide-healthcare.de/datenschutz.de and the English version at http://www.airliquide.com. We expect our suppliers to meet their business responsibilities with integrity and transparency, and to adhere to the rules set out in our code of conduct for suppliers. The supplier undertakes to comply with the supplier’s code of conduct, and to ensure that all of its employees and subcontractors do the same.

24.2. The supplier undertakes to implement an action plan during the contract period in order to:

- register for each piece of work the number of its employees and those who enter and leave;
- register the number of accidents involving a loss of working hours and the number of accidents not involving the loss of working hours as well as the accident frequency rate of employees, contractors and temporary workers;
- measure and optimise water and energy consumption;
- measure and optimise the greenhouse gases emitted;
- measure and reduce emissions of nitrogen oxides (NOx), sulphur oxide (SOx), and volatile organic compounds (VOC);
- measure and reduce the discharge of oxides of material and particle matter in water.

24.3. The supplier agrees to be evaluated by us or a third party designated by us with regard to social responsibility and environmental protection in the supplier’s own cost. If the result of this evaluation is less than or equal to 44/100:

- the supplier undertakes to take the appropriate corrective action within 18 months;
- the supplier commits to being evaluated again after a period of 18 months at its own expense by us or a third party designated by us.

24.4. The supplier commits himself to comply with all applicable laws and regulations, especially those to fight corruption, while carrying out the duties contractually assigned by us.

24.5. For the sake of clarity, a violation of one of the obligations referred to in this paragraph by the supplier or one of its subcontractors constitutes a material breach of the agreement which gives Air Liquide cause for termination at its sole discretion.

25. Minimum wage

25.1. In the event of a collective agreement

- to pay the statutory minimum wage applicable to his employees and, where necessary, in individual cases, to pay contributions to a communal scheme for parties to a collective agreement pursuant to Section 8 MiLOG (Mehrdarlehenszuschüsse, German Minimum Wage Act) at the time the order is executed and, if required, by furnishing an attestation provided by an expert third party who is under a particular obligation of discretion and confidentiality (lawyer, accountant, auditor).

25.2. to ensure and contractually have each of his contractual partners confirm and, in a case-by-case basis, prove that they and their subcontractors who provide their employees with employment in Germany (including transit, border and cabotage traffic) also pay the statutory minimum wage applicable at the time the order is executed and, if required, in individual cases, contributions to a communal scheme for parties to a collective agreement pursuant to Section 8 MiLOG,

25.3. to fulfill all the duties of disclosure and documentation required by the MiLOG,

25.4. to keep all documents required to prove compliance with the obligations under the MiLOG for at least two years and, in the event of the Client’s legitimate interest, to submit and make them available to an independent expert third party who is under a particular obligation of discretion and confidentiality for the purpose of verifying compliance with the above-mentioned conditions at any time.

25.5. to indemnify the Client from all claims asserted by third parties in the event or any breaches of the previously described obligations and to compensate any resulting damage. This indemnity obligation also applies to all sanctions, fines or other measures or claims asserted by authorities or other organisations as a result of any possible violations against the MiLOG committed by the Contractor or subcontractors employed by him. The indemnification obligation also covers all costs incurred in connection with the legal defence on the Client’s part.

25.6. Furthermore, the Contractor undertakes to pay a contractual penalty to the Client amounting to € 5,000.00 for each case of the breach of his obligations under the MiLOG in this agreement, which lead to recourse against the Client.

25.7. The Client has the right to terminate the agreement extraordinarily and to assign orders elsewhere in the event of significant breaches of the Contractor’s obligations under this agreement. The Contractor shall bear any resulting additional costs.

26. REACH and RoHS

The supplier commits himself, if applicable, to comply with all legal requirements of EU Regulation N° 1907/2006 for Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH), as amended. Furthermore, the supplier commits himself, if applicable, to comply with all legal requirements of EU Directive N° 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) in accordance with national implementations, as amended.

27. Data Protection Declaration

Air Liquide is obliged to inform her suppliers about processing of personal-related data acc. to Art. 12, 13 General Data Protection Regulation. The data protection declaration is available under the link “Datenschutz” on Air Liquide’s website. (www.airliquide-healthcare.de/datenschutz)

28. Export control law

28.1. The parties agree that all transactions correspond at all times to applicable export controls, customs and foreign trade laws as well as any relevant changes and amendments thereto. In particular, the supplier must provide all of the export licenses needed for the products supplied, unless otherwise agreed.

28.2. The supplier must produce in writing all of the information and data with regard to the products delivered that are needed by Air Liquide to comply with the export control laws and regulations applicable in the country of export and import.

28.3. If these rules are breached, the supplier is fully liable irrespective of any other liability provision agreed with Air Liquide.

29. Supplementary and final provisions

29.1. Unless our purchasing conditions contain a relevant regulation, the statutory provisions apply.

29.2. In case of this contract is or becomes invalid, or if a gap in the conditions exists, the validity of the remaining provisions is not affected by this.

30. Place of fulfilment and jurisdiction

30.1. Unless otherwise indicated in the order, the place of performance is the location of our registered office.

30.2. The jurisdiction for any disputes arising from the business relationship between us and the supplier is Düsseldorf.

31. Applicable law


General Purchasing Conditions of AIR LIQUIDE Medical GmbH, Luise-Rainer-Straße 5, D-40235 Düsseldorf as of July 2019 (Legal 027/AEB)